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NEWSLETTER

Issue 8
March 00

GST

We have been performing modifications for the GST since the Business Activity Statement specifications were released in late January. Waiting until these specifications were released has enabled us to create a comprehensive GST compliant system which will produce a Business Activity Statement, identical to that required for submission to the government on a periodic basis.

Everyone should have received a letter, asking client to supply invoices and their alterations for GST.

If you have not received the letter please give us a call at the office and we can fax through a copy to you.



When this newsletter was sent out Natsoft had completed the GST modifications to our general accounting and we are in the process of testing the software. This means we can start to upgrade those clients who have returned their invoices with alterations and those who do not print invoices.

We have allocated a full three months for the Natsoft staff to be working solidly on client upgrades. Natsoft will be in contact with clients to arrange a mutually convenient time for both Natsoft and the client.

We would like to make everyone aware that as well as the GST some other modifications to the system are being performed at the same time.

The payroll system will have some changes concerning group certificates. The format of the group certificates has altered from last year. Another change that will affect those clients who send a disk to the taxation department instead of a copy of the group certificates. The taxation department has changed the

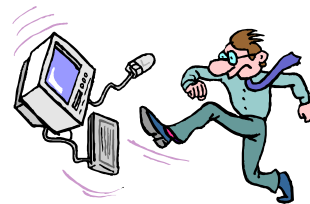


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format of the file that is sent to them, so we have altered the file to suit their needs.

can accept these vouchers as payment for your GST upgrade.

As well as the payroll, we have decided to put the facility in the creditors system to be able to send a file electronically to pay creditors. This will work in a similar way to how the direct debit system works in the payroll.



New Development

The general ledger system now has the facility to export general ledger figures to excel. This allows clients to produce graphs etc under excel.

The cost of the GST upgrade is \$150 plus time for installation and training. The installation and training time will be charged at your service agreement rate.

End of Financial Year

It is coming to that time of the year again. Yes we are only three months away from doing group certificates, stocktakes, and those long ends of year reports. Oh and we shouldn't forget to set the GST flag to Y once the year roll over has been completed.

Alterations to invoice printing will be charged out on the time to alter the invoice. So if you have been thinking about changing your invoice layout now will be a good time to do so.

We have decided to mention the end of year now, hoping to remind client's not to forget to do a year update at the end of June.

Upon receiving your ABN number you will also be issued with a \$200 voucher from the government, to assist in upgrading for GST. Natsoft is a registered supplier, this means that we

We also like to remind everyone to do a backup before doing an update. Just incase you forgot to print an important



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report. It is very hard to retrieve a report once an update has been performed.



Those clients who print their group certificates on plain paper and send a disk to the taxation department must do the same this year.

If you are running version 3 of the payroll system and would like to print group certificates on plain paper this year please give us a call so we can arrange to get this in operation for you. This facility saves a lot of time so you do not have to line up group certificates in the printer.

We would like to remind those clients using general ledger that they have four months grace after 30th June to roll over. It would be advisable that you do not leave finalizing the general ledger to the last minute. As some clients found out that last year they could not post November's work to the general ledger and this delayed them processing December's work into the system.

Client Support

As you all know Natsoft takes pride in the level of support we offer to clients. We are always looking at ways to improve the level of support we offer.



About 2 years ago we installed an Internet server where we are able to offer Internet support as an alternative to ringing us.

6 months ago we installed another computer to handle all support email. By doing this we hope to respond to incoming email more quickly.



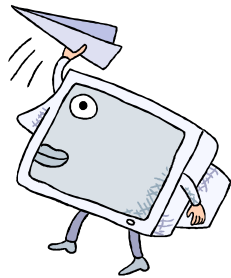
When you are sending an email about a query it is always best to include the following. This will assist us to answer your query.



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- The package concerned. Ie Debtors, Cash book
- A description of the problem
- If the problem is an error message, then include the full error message that is displayed on the screen.
- What you were doing at the time the error occurred. Ie Arrow right to print invoice.
- Include any other details that you think are relevant to your query.
- Include phone number and person/s to contact about query.

We will respond with a returned email with a solution or asking you for further information. We ask for your phone number because there may be times when a phone call is more appropriate.



With the introduction of GST we anticipate there will be a lot of inquiries about how this will affect our clients computer systems. As a result of this we may find our phone lines quite busy. You may find it easier to email us with your query and we will respond as quickly as possible.

Another area of support we do offer clients that have a Xenix or Unix based system and have a spare serial port, is dial up access. By attaching a modem to your system Natsoft is able to log into your system to assist with problem solving and general support. This allows for a quicker response to some problems.

With these facilities readily available to clients we are hoping to improve on our high standard of support.

The email address for your enquires is support@natsoft.com.au

Joke



Bill Gates vs GM

Bill Gates is hanging out with the chairman of General Motors.

If automotive technology had kept pace



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with computer technology over the past few decades,' boasts Gates, 'you would now be driving a V-32 instead of a V-8, and it would have a top speed of 10,000 miles per hour,' says Gates.

'Or, you could have an economy car that weighs 30 pounds and gets a thousand miles to a gallon of gas.

In either case, the sticker price of a new car would be less than \$50,' he continues.

In response to all this goading, the GM chairman replies, 'Yes, but would you really want to drive a car that crashes four times a day?'

